



BUSINESS

Gas Stations & Convenience Stores

TIP

TERRORISM INTERVENTION PROGRAM

What should I consider suspicious?

- Individuals videotaping or photographing the premises for no apparent reason
- Suspicious individuals observing the delivery of fuel from tanker trucks
- Inquiries regarding the frequency of fuel deliveries to your premises (e.g., questions concerning day of week for deliveries)
- Any information regarding the loss, theft or attempted theft of any vehicle (or driver credentials/license) used in the transportation of bulk fuel to your station
- Applications to your company for employment by individuals who submit identification documents of questionable authenticity (e.g., home address is represented as a P.O. Box; no telephone number; misspellings on "official documents"; name differs from that on passport)
- Individuals asking for directions to non-tourist, high-profile locations
- Purchase of multiple cellular phones
- Purchase of large quantities of anti-freeze
- Purchasing or transporting large quantities of fuel in unusual containers

It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.

What should I do?

IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Report vehicles abandoned on the property to law enforcement authorities
- Watch for people and actions that are out of place
- Talk to customers, ask questions, and listen to and observe their responses
- Make note of suspicious statements, people, and/or vehicles

Do not jeopardize your safety or the safety of others.

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

To report suspicious activities to the PSP Tip Line at any time, call or email:

1-888-292-1919
sp-intelligence@state.pa.us