



BUSINESS TIP

Hobby Shops

TERRORISM INTERVENTION PROGRAM

What should I consider suspicious?

- Demonstrating unusual interest in remote-controlled aircraft
- Demonstrating interest that does not seem genuine
- Inquiring about remote controls and model aircraft payload capacity and maximum range
- Inquiring about learning to fly expensive giant-scale aircraft without first learning to fly small-scale aircraft
- Possessing little knowledge of activity for which the purchase is intended
- Exhibiting unusual interest or specific interest in rocket motors or igniters
- Demonstrating no interest or enthusiasm for the hobby or sport
- Shoplifting or purchasing:
 - Large quantities of model aircraft fuel
 - Several large aircraft, engines, or transmitters
 - Model rocket igniters without knowledge of the product
 - Large quantity of paintball equipment and supplies with very little information about local paintball activities
- Using cash for large transactions or a credit card in someone else's name

It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.

What should I do?

IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Require valid ID from all new customers
- Keep records of purchases
- Talk to customers, ask questions, and listen to and observe their responses
- Watch for people and actions that are out of place
- Make note of suspicious statements, people, and/or vehicles

Do not jeopardize your safety or the safety of others.

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

To report suspicious activities to the PSP Tip Line at any time, call or email:

1-888-292-1919
sp-intelligence@state.pa.us