



BUSINESS TIP

Hospitals

TERRORISM INTERVENTION PROGRAM

What should I consider suspicious?

- An individual appearing at your facility requesting an unplanned tour of the hospital as part of an official Joint Commission on Accreditation of Healthcare Organizations (JCAHO) survey; when questioned about credentials, the person flees from the premises
- An individual appearing at your facility to conduct a "survey" at an unusual time of day
- A individual found wandering around your facility
- Any irregular inquiries (e.g., questions about the hospital's capacity) or reports of surveillance
- Unauthorized individuals observed in rooms or storage areas containing radioactive material (e.g., radiology department, pharmacy, radioactive medical waste disposal area, etc.) including off-site areas
- Unauthorized individuals observed in records area
- Unauthorized individuals observed in the vicinity of the facility's HVAC vents, gas feeds, water system, or telecommunications hardware

It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.

What should I do?

IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Watch for people and actions that are out of place
- Make note of suspicious inquiries regarding security at your facility

Do not jeopardize your safety or the safety of others.

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

To report suspicious activities to the PSP Tip Line at any time, call or email:

1-888-292-1919
sp-intelligence@state.pa.us