



# BUSINESS TIP

## Mailbox Rental and Shipping Stores

**TERRORISM INTERVENTION PROGRAM**

### What should I consider suspicious?

- Reluctance to show identification or complete personal information on application
- Receiving mail in different names
- Renting multiple boxes in different names
- Receiving multiple bank or credit card billings, especially in others names
- Receiving or shipping large quantities of electronic equipment, computers or cellular phones to other countries
- Receiving or shipping packages containing hydrogen peroxide or acetone
- Receiving packages with odd odors, discoloration, or stains
- Customer travels unusual or illogical distances to rent the box
- Receiving mail or packages that originate from another shipping store

*It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.*

### What should I do?

**IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.**

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Talk to individuals, ask questions, and listen to and observe their responses
- Watch for people and actions that are out of place
- Make note of suspicious statements, people, and/or vehicles

***Do not jeopardize your safety or the safety of others.***

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

***To report suspicious activities to the PSP Tip Line at any time, call or email:***

**1-888-292-1919**  
**sp-intelligence@state.pa.us**