



BUSINESS TIP

Photo Processing Facilities

TERRORISM INTERVENTION PROGRAM

What should I consider suspicious?

- Specific customer requests for the processing of film by machine only, with a clear concern expressed by a customer that store employees or other persons not see the resulting developed photographs
- Efforts made by a customer to obtain the identity of all store employees who may have seen any developed photos
- Processing of film of various landmarks or sensitive locations, or segments thereof, none of which appear to have any aesthetic value making them attractive to photograph (e.g., the under girding beams of a bridge, the complex of transformers of an electrical plant, the arrangement of traffic signals and pedestrian areas, the amount and location of lighting, etc.)
- Purchase of expensive photography/video equipment with panoramic capability
- Processing of film that repeatedly shows landmarks or sensitive locations from a variety of angles, offering a panoramic coverage of the object photographed
- Customers inquiring about purchasing large quantities of chemicals to develop their own photographs

It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.

What should I do?

IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Talk to customers, ask questions, and listen to and observe their responses
- Make note of suspicious statements, people, and/or vehicles
- Know what quantities are usual for purchases by customers at your business.
- Report any missing or stolen precursor chemicals to law enforcement authorities

Do not jeopardize your safety or the safety of others.

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

To report suspicious activities to the PSP Tip Line at any time, call or email:

1-888-292-1919
sp-intelligence@state.pa.us