



# BUSINESS

## Rental Properties

# TIP

### TERRORISM INTERVENTION PROGRAM

#### What should I consider suspicious?

- Renters who:
  - Use cash for large transactions or a credit card in someone else's name
  - Make unusual inquiries about local sites, including government, military, law enforcement, communications, water and power facilities, or having maps and diagrams
  - Refuse maintenance or service over an extended time
  - Use entrances and exits that avoid the lobby
  - Abandon a property
  - Do not appear to be using a property for its intended purpose
  - Receive an unusual number of package deliveries
  - Have minimal furnishings for number of tenants
  - Request first floor rooms close to side or rear exit
  - Have numerous guests, including overnight guests
- Reports of:
  - Burn marks or discoloration on walls or doors
  - Unusual odors or liquids seeping from a property
  - Unusual amounts of traffic
- Parked vehicles in isolated areas
- Unknown persons asking for directions to sensitive areas on a property, including utility and security rooms
- Properties that contain furniture or surveillance equipment that is inconsistent with the intended use
- Discovery of unusual items at a property or dumpsters:
  - Fertilizer or agricultural products
  - Chemicals or chemical containers
  - Fuel or fuel containers
  - Weapons, ammunition, and explosives
  - Extremist training manuals or literature
- Unusual requests for schematics or blueprints of a property
- Locks being replaced without permission
- Modifications to a property that are designed to conceal storage areas

*It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.*

#### What should I do?

**IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.**

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Require valid ID from all new renters
- Keep records of transactions
- Talk to renters, ask questions, and listen to and observe their responses
- Watch for people and actions that are out of place
- Make note of suspicious statements, people, and/or vehicles

***Do not jeopardize your safety or the safety of others.***

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

***To report suspicious activities to the PSP Tip Line at any time, call or email:***

**1-888-292-1919**

**sp-intelligence@state.pa.us**