



# BUSINESS

## Storage Facilities

# TIP

**TERRORISM INTERVENTION PROGRAM**

### What should I consider suspicious?

- Failing to provide complete personal information when completing rental paperwork
- Using cash to pay rental fees in advance
- Failing to pay rent for a storage unit in a timely manner
- Using a credit card in someone else's name
- Inquiring about security and surveillance equipment utilized at the storage facility
- Placing unusual items in storage units or facility dumpsters
  - Fertilizer or agricultural products
  - Chemicals or chemical containers, including peroxide, bleach, ammonia, antifreeze, acetone, or acid
  - Fuel or fuel containers
  - Weapons and ammunition
  - Explosives
- Disposing of tools or protective gloves, masks, or clothing
- Discarding clothing or shoes in new condition
- Entering and leaving storage facility at unusual times
- Avoiding contact with rental facility personnel
- Accessing the facility an unusual number of times
- Requesting deliveries of chemicals and other items made directly to a storage unit
- Leaving burn marks or discoloration on the walls or door of a storage unit
- Storing items that emit unusual odors or leak liquids

*It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.*

### What should I do?

**IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.**

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Require valid ID from all new customers
- Watch for people and actions that are out of place
- Make note of suspicious statements, people, and/or vehicles

***Do not jeopardize your safety or the safety of others.***

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

***To report suspicious activities to the PSP Tip Line at any time, call or email:***

**1-888-292-1919**  
**sp-intelligence@state.pa.us**