



BUSINESS

Taxi and Limousine Companies

TIP

TERRORISM INTERVENTION PROGRAM

What should I consider suspicious?

- Inordinate attention paid by a passenger to sensitive locations that do not typically generate notice (e.g., unusual questions about power plants, water treatment plants, etc)
- Videotaping/photographing of critical infrastructure with no apparent aesthetic appeal (e.g., the chain link fence surrounding a subway transformer station)
- Videotaping/photographing the areas immediately surrounding an airport which correlate with the low-flying flight paths of departing and arriving aircraft
- Unusual questions or statements about security measures at locations in the surrounding area
- Unusual questions about a special event (e.g., parade, street festival, etc.) scheduled to take place in the area (e.g., the “type” or “profile” of spectators attracted to the event); strange or ominous statements made about an event or location
- Passengers with unusual packages (e.g., boxes with wires protruding, unusual substances leaking, greasy marks on the wrapping, unusual smell, etc.)
- Passengers who seem to take measures to conceal their appearance or obscure their identity
- Passengers wearing clothing that is out of sync with the weather; clothing that is loose
- A passenger whose eyes appear to be focused and vigilant; a passenger whose face is pale from recent shaving of beard
- Applications to your company for employment as a driver by individuals who submit identification documents of questionable authenticity (e.g., home address is represented as a P.O. Box; no telephone number; misspellings on “official documents”; different names on taxi driver’s certificate and passport).

It is important to remember that just because someone’s speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.

What should I do?

IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Talk to customers, ask questions, and listen to and observe their responses
- Watch for people and actions that are out of place
- Make note of suspicious statements or people

Do not jeopardize your safety or the safety of others.

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

To report suspicious activities to the PSP Tip Line at any time, call or email:

1-888-292-1919
sp-intelligence@state.pa.us