



# BUSINESS TIP

## Tour Companies

**TERRORISM INTERVENTION PROGRAM**

### What should I consider suspicious?

- Unusual interest/peculiar questions posed by customers regarding sensitive locations such as subway tunnels, oil refineries, power plants, telecommunication hubs, reservoirs, etc.
- Special requests to access locations/facilities not of typical interest to your clientele or sight seeing tourists
- Excessive photographing (360 degree coverage) or videotaping of sensitive locations or aspects of these locations not usually appealing to city visitors or tourists (e.g., steel under gird of a city bridge)
- Repeat tours by an individual who does not appear to be using the tour company's service for pleasure or leisure purposes

*It is important to remember that just because someone's speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious. Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate.*

### What should I do?

**IF YOU ARE EXPERIENCING AN EMERGENCY OR A CRIME IN PROGRESS, CONTACT 911. IF YOU OR YOUR BUSINESS WERE THE VICTIM OF A CRIME, CONTACT YOUR LOCAL POLICE DEPARTMENT.**

A partnership between the business community and law enforcement is essential to the success of anti-terrorism efforts.

You can support this partnership.

- Talk to customers, ask questions, and listen to and observe their responses
- Make note of suspicious statements, people, and/or vehicles
- Request identification with credit card

***Do not jeopardize your safety or the safety of others.***

Your impressions and assessment, based on your professional / business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern, or set of circumstances is unusual.

In addition to reporting suspicious activity to your local police department, you are encouraged to contact the Pennsylvania State Police Tip Line. This will enhance the statewide situational awareness and can potentially aid in the prevention of future terrorist acts through early identification and intervention.

***To report suspicious activities to the PSP Tip Line at any time, call or email:***

**1-888-292-1919**  
**sp-intelligence@state.pa.us**